We have a small glitch in our system that we are working to repair. It involves the use of quote marks in the text. If you use single or double quote marks (John "Hero" Jones) or (John 'Hero' Jones) you can't update the qty. If that is happening to you, please OMIT the quote marks and put a note about where you want them into the comments section that comes up towards the end of the ordering process. We will confirm the correction with you by e-mail.

Thank you